Privacy Policy

This privacy policy contains what, how and why we use your personal information, and your rights and responsibilities regarding the Mobirich app. We understand how important it is that you can trust us with your information and we take data protection very seriously.

Mobirich is owned by MOBIRICH LIMITED, New Horizon Building, Ground Floor, 3 Miles Philip S.W. Goldson Highway, Belize City, Belize.

Contact email contact@mobirich.io

You may contact Mobirich through email or within Contact Form in the application at any time if you want to delete, change, transfer or perform any other actions with data, that belongs to You. It is very important for Us to be transparent to our Users regarding Personal Data processing, We respect your privacy and rights, that's why Mobirich collect only data, which is necessary for normal operation of the Application.

What information and how we collect?

There are these types of data we may collect about you when you use Mobirich:
 - your provided necessary data for Mobirich functionality that identifies you: phone number, email address (if you contact support);
 - text of messages, if you contact support;
 - your smartphone model and operating system version, when you install Mobirich
 - your wallet address for withdrawal of money;
 - data that originates from your use of the Mobirich: reports data.

All data is provided directly only by you, we do not get any other data about you from third parties. We do not share your provided data with third parties.

Default SMS handler

The SMS exchange in the MobiRich application takes place according to the usual SMS exchange standards between users of Global System for Mobile communications. The messenger only displays, but does not operate or collect any private users' messages. No additional features, except for the exchange of the SMS, permitted by user, the use of the phone book and the numbers for users' comfort, are provided. MobiRich does not retain user correspondence information.

Why we need this information and how we use the information?
 - to provide the Mobirich services to you;
 - to respond to your inquiries, requests, and comments;
 - to provide technical support for the Mobirich;
 - to prevent fraud or potentially illegal activities on the Mobirich;
 - to protect the safety of users and others on the Mobirich and their data;
 - to enforce our Mobirich terms and conditions;
 - to understand how Mobirich is used and continuously improve the services we provide;
 - to send you Mobirich functionality related informational notifications, including announcements and administrative messages.

How do we use your data?
 - we use your phone number to receive and to send SMS, that's actually what Mobirich is created for. Also we may send test and promoting SMS to Your phone number;
 - we use your email address and text of messages, created by You to answer on your support requests;
 - we need to know your smartphone model and operating system version for the Application correct operation;
 - we may also send You push notifications on Your phone if you give us permission for that; You can decline this function anytime in settings of Your phone.

Retention time.

The Data is kept while Mobirich is installed on Your devise and one year after You delete it in case You will back to the Application. You may contact us any time if you want to delete your data!

The Users right.
Users have the right, at any time, to know whether their Personal Data has been stored and can consult the Data Controller to learn about their contents and origin, to verify their accuracy or to ask for them to be supplemented, cancelled, updated or corrected, or for their transformation into anonymous format or to block any data held in violation of the law, as well as to oppose their treatment for any and all legitimate reasons. Requests should be sent to the Data Controller at the contact information set out above.

Definitions and legal references.
SMS - Stands for "Short Message Service." SMS is used to send text messages to mobile phones. The messages can typically be up to 160 characters in length, though some services use 5-bit mode, which supports 224 characters.
Personal Data (or Data) - Any information regarding a natural person, a legal person, an institution or an association, which is, or can be, identified, even indirectly, by reference to any other information, including a personal identification number.
Usage Data - Information collected automatically from Mobirich (or third-party services employed in Mobirich), which can include: Your phone number; email address and text of messages, created by You, when you contact support in the application; Your smartphone model and operating system version.
User - The individual using Mobirich, which must coincide with or be authorized by the Data Subject, to whom the Personal Data refers.
Data Subject - The legal or natural person to whom the Personal Data refers.
Data Processor (or Data Supervisor) - The natural person, legal person, public administration or any other body, association or organization authorized by the Data Controller to process the Personal Data in compliance with this privacy policy.
Data Controller - The natural person, legal person, public administration or any other body, association or organization with the right, also jointly with another Data Controller, to make decisions regarding the purposes, and the methods of processing of Personal Data and the means used, including the security measures concerning the operation and use of Mobirich. The Data Controller, unless otherwise specified, is **Data Controller of Mobirich** – MOBIRICH LIMITED (company based in NEW HORIZON BUILDING, GROUND FLOOR, 3 MILES PHILIP S.W. GOLDSON HIGHWAY, BELIZE CITY, BELIZE).
Mobirich - The hardware or software tool by which the Personal Data of the User is collected.
Cookies - Small piece of data stored in the User's device.
Legal information - We are processing personal data according to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, GDPR). It means that the personal data we process must be:
 - used lawfully, fairly and in a transparent way;
 - collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes;
 - relevant to the purposes we have told you about and limited only to those purposes;
 - accurate and kept up to date;
 - kept only as long as necessary for the purposes we have told you about;
 - kept securely.

Changes to this privacy policy.
The Data Controller reserves the right to make changes to this privacy policy at any time by giving notice to its Users on this page. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom. If a User objects to any of the changes to the Policy, the User must cease using Mobirich and can request that the Data Controller remove the Personal Data. Unless stated otherwise, the then-current privacy policy applies to all Personal Data the Data Controller has about Users.

This privacy policy relates solely to Mobirich.